

# AGC Group's CSR

For the AGC Group, the pursuit of its Group vision, **"Look Beyond"**, represents the fulfillment of its corporate social responsibility (CSR). Our mission is "to make the world a brighter place". To this end, we strive to be a company that is trusted by all stakeholders, thereby contributing to the creation of a sustainable society that is transparent and fair. In 2007, as a declaration of our commitment, we established the AGC Group Charter of Corporate Behavior.

We will fulfill our social responsibility based on the AGC Group Charter of Corporate Behavior, while at the same time aim to achieve our business targets. We will increase our corporate value and fulfill Our Mission in order to develop our Group into a highly profitable, fast-growing, and outstanding global enterprise.

## ■ Integrity: Sincere Behavior

### Compliance

#### —Basis of Fair and Transparent Corporate Activities

The AGC Group believes that thorough implementation of compliance, the basis of Integrity, is an essential qualification as a member of society. We are committed to further raising fairness and transparency in our business operations.

#### Global Compliance System

In order to ensure compliance for the AGC Group, we have been implementing a variety of compliance programs globally (as per the following chart) using our Code of Conduct, Compliance Help Line, and Compliance Certificate as the main pillars.

### Customer Satisfaction (CS) and Quality

#### —Gaining CS and Trust

The AGC Group promotes the principle of "incorporating the concept of CS into each employee's daily work processes" to enhance Company-wide awareness. We aim to raise quality in all aspects of our operations through process innovation as a means of improving the quality of products and services that ensure customer satisfaction.

### CS Initiatives

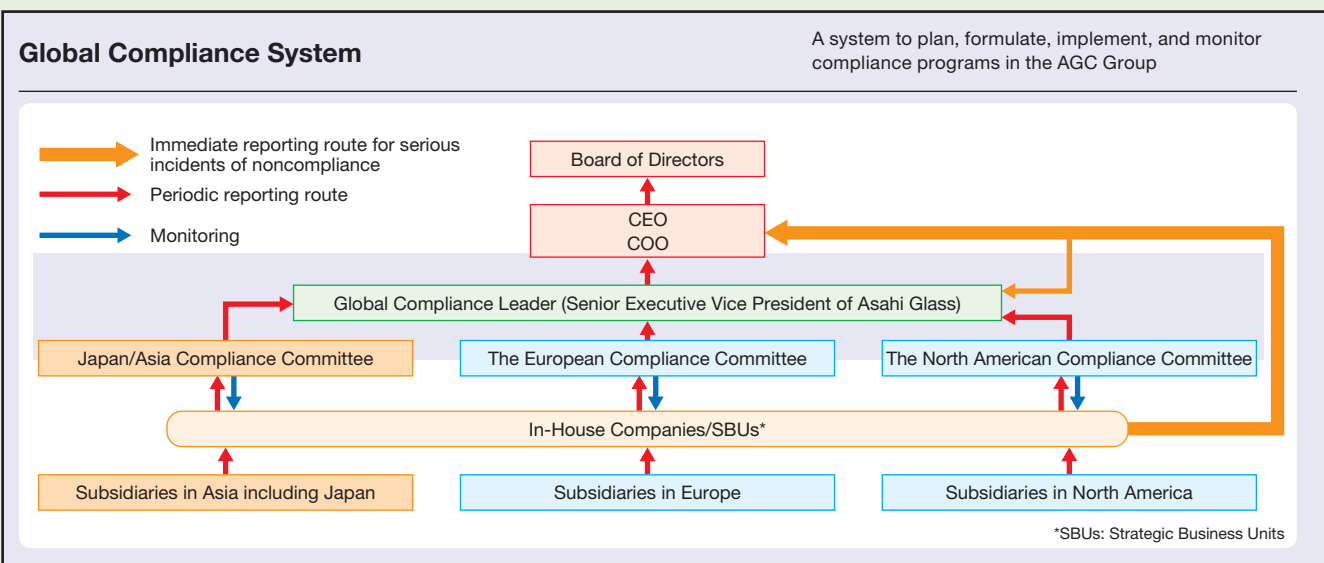
The AGC Group is promoting "CS, Reinforcement of Quality Management" as an important objective to be fulfilled in implementing its management policy. However, if "CS", generally interpreted as "Customer Satisfaction", is meant to refer only to customers in the marketplace, there will be severe limitations on makers such as the AGC Group that supply materials. This is why we define "those people or organizations within the Group that receive the results of the individual efforts of our employees" as internal "customers", and promote activities in which all employees can participate under the principle of "incorporating the concept of CS into each employee's daily work processes".

## ■ Environment and Safety: With Due Consideration

### Environmental Activities

#### —Fully Recognizing the High Environmental Impacts of Our Business

Being conscious that we are engaged in a business with a high environmental impact, the AGC Group positions environmental management as an issue of utmost importance. The entire Group is united in undertaking activities to contribute to the development of a sustainable society.



## AGC Group Basic Environmental Policy

(Established on February 9, 2001 and revised on March 28, 2008)

### Basic Policy

AGC Group has designated environmental activities as one of the Shared Values in the Group vision "Look Beyond," with an awareness of large amount of resources and energy consumption.

We shall contribute to the development of a sustainable society as a materials and components global enterprise, through effective use of the limited resources and energy, and consideration the influence of our activities on the natural environment including biological diversity.

### Slogan

Play your part as a responsible citizen in creating a better environment.

### Guidelines for Environmental Activities

AGC Group will implement environmental activities based on the following Guidelines throughout our business activities.

- (1) We will make continuous improvements based on the Integrated Environmental Management System.
- (2) We will comply with all regulations and standards prescribed by environmental laws, ordinances, treaties, and agreements.
- (3) We will take steps to reduce environmental impact and to prevent pollution. We will set voluntary targets as regards resource conservation, global-warming countermeasures, waste reduction and recycling, and the proper control of chemicals. We will work to accomplish these goals while making further improvements.
- (4) We will develop and provide eco-conscious products, technologies, services, and facilities for society in all areas of our activities.
- (5) We will actively communicate with society to foster an appropriate understanding of all aspects of our environmental activities.

The AGC Group Environmental Policy is disclosed to the public.

### Concerted Efforts to Reduce Environmental Impacts

The AGC Group is actively engaged in environmental activities geared towards the contribution of a sustainable society, based on an Integrated Environmental Management System (Integrated EMS), as a responsible corporate citizen. Measures to tackle global warming issues are also being implemented. For example, by the end of 2007, Asahi Glass Company achieved a 30% reduction in CO<sub>2</sub> emissions versus the base year (1990) dictated by the Kyoto Protocol. As another achievement, the Company also reduced emissions of greenhouse gases other than CO<sub>2</sub> emissions (fluorinated gases) by 96% compared with the base year (1995).

### Occupational Health & Safety

#### —No Manufacturer Can Achieve Sustainable Growth without First Achieving Workplace Safety

Heeding the strong message of top management that "No manufacturer can achieve sustainable growth without first achieving workplace safety", the AGC Group has been implementing a range of measures to ensure the health and safety of our employees.

#### Global Safety Management Activities

The AGC Group engages in safety management on an organizational level based on its Occupational Health & Safety Management System (OHSMS).

### Industrial Safety & Security

#### —Protection of Society and the AGC Group against Contingencies

The AGC Group has been implementing measures to minimize the damage caused by accidents under the AGC Group Basic

Industrial Safety & Security Policy. Specifically, we are trying to prevent and prepare for contingencies (accidents and natural disasters) and to promptly and appropriately take actions in the event of their actual occurrence.

## ■ Diversity: Respect for People

### Enabling Employees to Feel Greater Satisfaction and Take Pride in Their Work

#### —Driving Force to Maximize Corporate Value

The AGC Group relies on the capabilities of its employees as the source of its corporate value. We aim to develop the capabilities of all our employees while encouraging them to have mutual respect based on the value of Diversity, as well as promote improvements in the workplace so that each employee can work with a sense of satisfaction and pride.

#### Employee Satisfaction (ES) Improvement Activities

In order to clarify issues to realize a higher level of ES, the AGC Group conducts ES surveys as part of activities promoting communication between management and employees. This survey is a useful tool in realizing a positive organizational climate as a means of confirming employees' thoughts and concerns regarding their work environment, the improvement of work-related capabilities and skills, as well as the evaluation and treatment of employees.

## ■ Harmony with Society: From "Responsibility" to "Reliability"

### Communication

#### —Connected with Society through Relations of Trust

The AGC Group actively and appropriately discloses its corporate information in a timely manner so as to maintain communication with various stakeholders. Such frequent communication helps us incorporate their opinions and requests into CSR activities and achieve their understanding and support of our activities.

### Social Contribution Activities

#### —As a Good Corporate Citizen

The AGC Group is engaged in a variety of social contribution activities, with the aim of co-existing in harmony with society and contributing to the prosperity of society as a responsible corporate citizen.

#### Artistic and Cultural Activities

We support artistic and cultural activities, which consist mainly of support for glass-themed events held in Japan and overseas.

#### Glass Power Campaign

As a glass manufacturer, we believe that the promotion of glass that contributes to a safer and more secure life is our mission. From October 2005, the AGC Group has conducted "Glass Power Campaign" activities to donate laminated glass for disaster resistance to evacuation centers throughout Japan and to teach students about glass at primary and middle schools.

#### Activities to Support Local Communities

The AGC Group's bases in countries worldwide utilize various means to carry out activities that support and invigorate local communities.

See AGC Group CSR Report 2008 for details.