

AGC Group's CSR

For the AGC Group, the pursuit of its group vision **“Look Beyond”** represents the fulfillment of its CSR. We regard it our mission to **“Look Beyond”** to make the world a brighter place.

In accomplishing this mission, all employees of the AGC Group are encouraged to take action based on the Group's shared values of “Innovation & Operational Excellence,” “Diversity,” “Environment,” and “Integrity.” We would thereby like to achieve sustainable growth as a socially trusted corporate group.

As a declaration of our commitment to achieving this target, we have established the AGC Group Charter of Corporate Behavior.

CSR Activities under AGC Group Charter of Corporate Behavior

Integrity: Sincere Behavior

● Compliance

The AGC Group is committed to increasing the fairness and transparency of its business operations, regarding strict compliance as the basis for Our Shared Value, Integrity, and as a premise for its sustainability as a corporate citizen.

● With Business Partners

For the fulfillment of its CSR, the AGC Group believes that it is essential to cooperate with business partners who are the members of the Group's supply chain. Based on this belief, we will press forward with CSR measures in cooperation with our business partners.

● Quality and Customer Satisfaction (CS)

The AGC Group is committed to improving quality in every aspect of its business operations by implementing process reform to improve the quality of its products and services in order to increase customer satisfaction and by changing employee's ways of thinking based on the idea of incorporating the concept of CS into each employee's daily work processes.

Environment and Safety: With Due Consideration

● Environmental Activities

The AGC Group, being fully aware of the high environmental impact of its operations, regards the environment as one of its most important management priorities, and all Group companies are committed to contributing to developing a sustainable society.

● Industrial Safety & Security

The AGC Group has been implementing measures to minimize damage caused by accidents. Specifically, we are trying to prevent contingencies (accidents and natural disasters) and to promptly and appropriately take action in the case of actual occurrence.

● Occupational Health & Safety

Based on the policy that “no production should be operated without assurance of safety,” the AGC Group is ensuring occupational health and safety at its production sites by applying its Occupational Health and Safety Management System (OHSMS) and securing the equipment's safety.

AGC Group Charter of Corporate Behavior (Extract)

- Integrity: Sincere Behavior
- Environment and Safety: With Due Consideration
- Diversity: Respect for People
- Harmony with Society: From “Responsibility” to “Reliability”

Diversity: Respect for People

● Employee Satisfaction (ES): Employee Job Satisfaction and Pride in Accomplishment

The AGC Group relies on the capabilities of its employees as a basis of increasing its corporate value and improves its work environment to enable all the employees to work with satisfaction and pride in their daily operations and to share mutual respect based on the value of diversity.

Harmony with Society: From “Responsibility” to “Reliability”

● Social Contribution Activities

The AGC Group is engaged in a variety of activities with the aim of contributing to further enhancing a healthier society as a responsible corporate citizen.

● Communication Activities

The AGC Group proactively discloses corporate information in a timely and appropriate manner so as to ensure sufficient communication with our stakeholders. Through such continuing efforts, the AGC Group aims to incorporate your opinions into our CSR activities and gain your understanding and support for our Group-wide activities.

For more details, see AGC Group CSR Report 2010



AGC CSR Website
<http://www.agc.co.jp/english/csr/>