# **ESG Briefing**





September 4, 2023

Your Dreams, Our Challenge







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# Long-term Management Strategy Vision 2030



## Vision 2030



Grow through well-balanced creation of social and economic value

By providing **differentiated materials and solutions**, AGC strives to help realize **a sustainable society and become an excellent company** that grows and evolves continuously.





## **Toward the Realization of Vision 2030**

- Business Portfolio Transformation
- Promotion of Sustainability Management

## **Direction of the Business Portfolio Transformation**

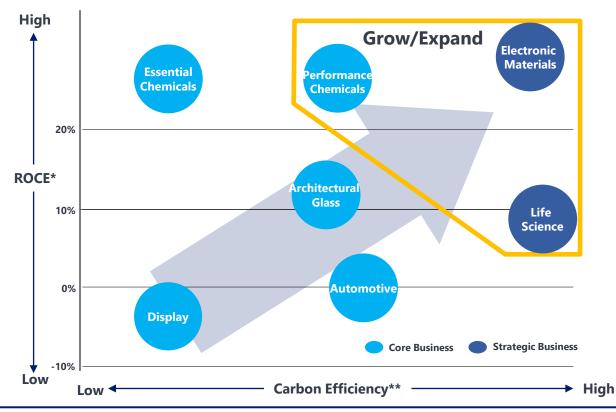
Through the business management with its unique ambidextrous approach, we aim to build a business portfolio that is resilient to market fluctuations and has high asset efficiency, growth potential, and carbon efficiency.



#### **Direction of the Business Portfolio Transformation** (Carbon efficiency and asset efficiency)



#### **Direction of the AGC Group's business portfolio**

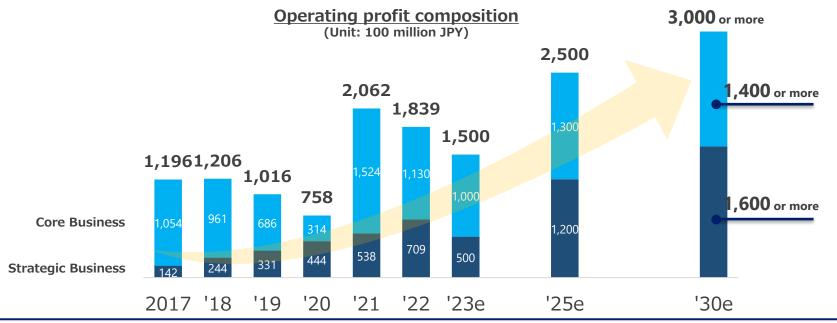


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## **Business Portfolio Transformation (To-be image)**

- Strategic businesses with high carbon & asset efficiencies are growing steadily.
- By 2030, profit from Strategic businesses will exceed 50% of the group-wide profit, demonstrating the effect of the business portfolio transformation.





# **Toward the Realization of Vision 2030**

- Business Portfolio Transformation
- Promotion of Sustainability Management
  - Environment
  - Social
  - Governance



# **Toward the Realization of Vision 2030**

- Business Portfolio Transformation
- Promotion of Sustainability Management
  - Environment
  - Social
  - Governance

## **TCFD Scenario Analyses**

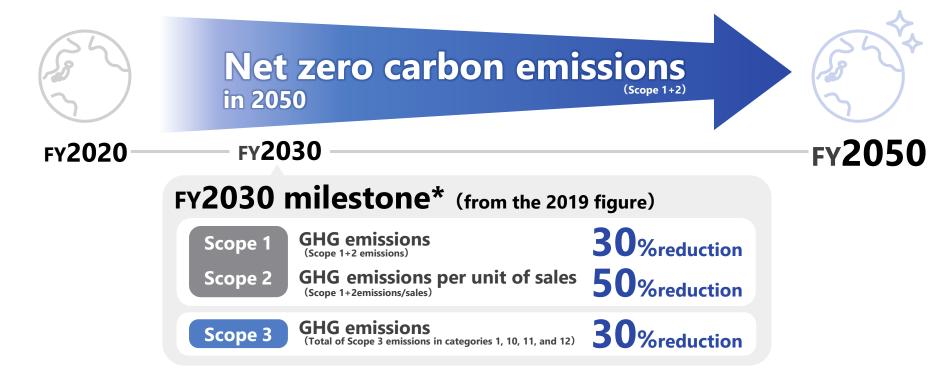
 We have conducted scenario analysis of climate change-related opportunities and risks in line with the TCFD framework, and developed management strategies and business plans to seize opportunities and reduce risks.

		Opportunities and risks			<b>time f</b> dium	
Below 2°C						
<u>^</u>	Government policies, laws, and regulations	Increase in carbon prices	٠	(	•	
Transition risks	Reputation	Customer requests to reduce GHG emissions		(	•	
	Technologies	GHG emissions reductions at in-house power generation facilities			•	
		Expansion of building construction and renovation market	٠	,	•	
		Expansion of solar power generation market	٠	,	•	
<b>P</b> Opportunities	Products and services	Expansion of hydrogen-related market		,	•	•
		Expansion of electric vehicle / fuel-cell vehicle market		,	•	
		Expansion of next-generation coolants and solvents market			•	
4°C						
	Acute	Sudden disasters				
Physical risks	Chronic	Water stress				
	Chronic	Rising temperatures				

# **GHG Emission Reduction Target**



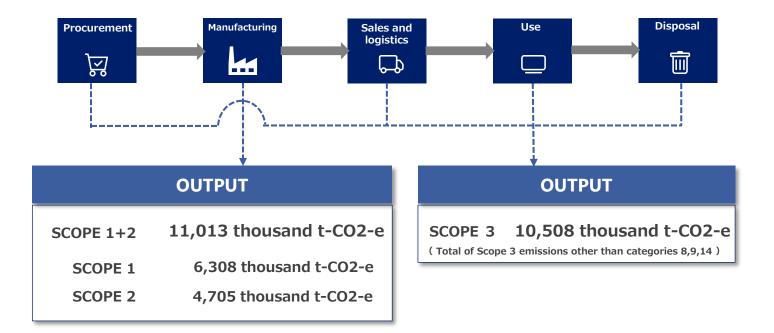
Established medium- and long-term GHG reduction targets in 2021 and steadily promote.



\*Electricity emission factors are based on the Sustainable Development Scenario presented by the IEA.

## ▲ Transition risks GHG Emissions and Breakdown by Scope (2022)

GHG (CO2) emissions in 2022: 11,013 thousand t-CO2-e in Scope 1 and 2, 10,508 thousand t-CO2-e in Scope 3



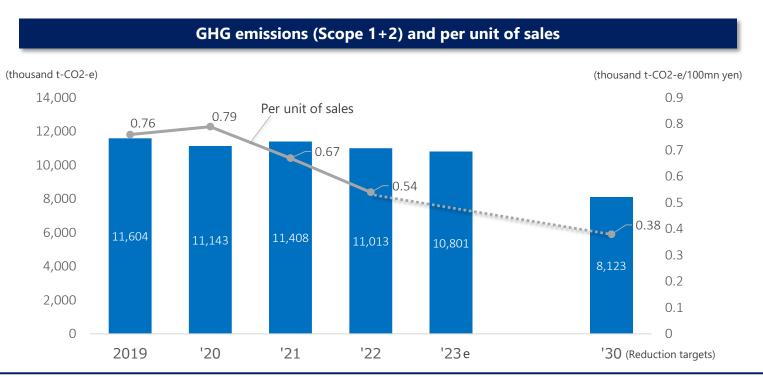
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### **Reference: Progress in Reducing GHG Emissions**



We have reduced GHG emissions by approx.5% and per unit of sales by approx.30% in 2022 compared to 2019.



#### **A Transition risks** Technology Roadmap for Reducing GHG Emissions in Float Glass Melting Process

- Toward 2030, plan to prioritize electrification in Europe and Americas, and energy conservation in Asia.
- Toward 2050, aim to achieve the target by combining multiple technologies with a focus on electrification.
- We are reviewing this roadmap and considering in the global project.

		2019	2	2030	2050
Europe & Americas		Fuel .		troduction and deployment of /brid furnaces	
icas	Large furnaces (Architectural and Automotive glass)	conversion from Heavy oil to Natural gas	Start of demonstration test introduction, and deployme clean fuel**	ent of carbon recycling, cullet recycling	Optimal combination of Electrification, clean fuel, carbon recycling,
Asia	Small & Mid-size	Oxygen Combustion	Introduction and deployment of Energy- saving technologies	technology, etc.	cullet recycling technologies
	furnaces (Display business etc.)	Installation o	of electric booster * 💙 i	Start of demonstration tests, ntroduction, and deployment of electric melting furnace	

#### Reference: Global Project to Reduce GHG Emissions in Float Glass Melting Furnace

- Taking into account the life of the furnace, development and PoC of elemental technologies for mass production by 2030 is necessary to achieve the 2050 net zero carbon emissions target.
- Launched a global project reporting directly to the CTO to study GHG emission reduction strategy based on economic rationale.



#### **Project consideration**

- Future cost simulation of energy prices, carbon costs, etc. in each country up to 2050.
- Verification of the economic rationale for mass production of elemental technologies based on future cost simulations.
- Prioritization and narrowing down the development of elemental technologies and formulating an overall technology strategy, including the global deployment of technologies within the AGC Group.

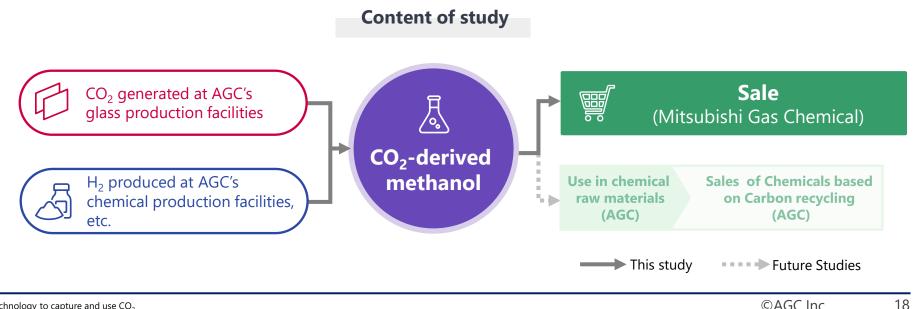
## Reference : Joint Development with Saint-Gobain for Industrial Decarbonization

- Started a joint development with Saint-Gobain to reduce GHG emissions in the flat glass manufacturing processes.
- Will start testing innovative new process (furnace) in the second half of 2024, which combines oxygen combustion with an improved electrified ratio.



### **Reference: Use of CCU Technology \*** Started Considering Recycling of CO2 Generated during Glass Production

- Started to study the production and sale of methanol made from CO<sub>2</sub> emitted in the flat glass manufacturing process in collaboration with Mitsubishi Gas Chemical Company.
- In the future, we are considering using the  $CO_2$  generated during glass production as a raw material for our chemicals business to link to internal carbon recycling.



#### **Proportunities**

## Contribute to Reducing Global GHG Emissions in Architectural Glass

We developed a number of environmentally friendly products such as vacuum insulated glass, building integrated photovoltaic power generation glass.

#### **Thermocline**<sup>™</sup>

Highly durable, long-life, high-insulation double glazing using AGC's original material, as well as easy recycling



**BIPV\*** 

Building Integrated Photo Voltaics with power-generating cells

#### Vacuum-Insulating Glass [FINEO]

World-class thermal insulation performance and high durability. Addressing Renovation Demand in Europe



#### Low carbon glass

Significantly reduces GHG emissions during the product life cycle



sealed between the glass

\* Building Integrated PhotoVoltaics

Products that contribute to GHG emissions reduction

circular society

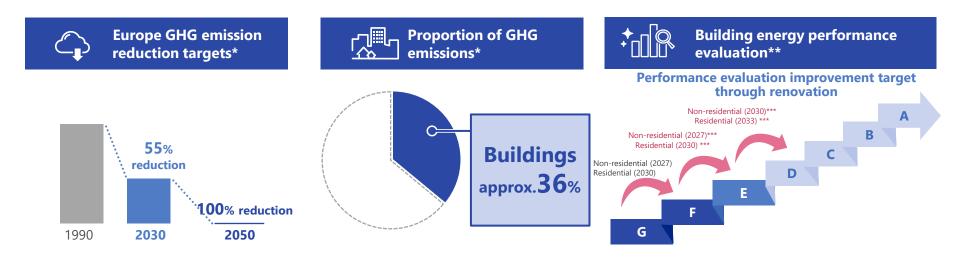
Products that contribute to a roducts with reduced GHG emissions

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#### **Opportunities**

## Expansion of Building Construction and Renovation Market

- The European Commission targets a 55% reduction in GHG emissions in Europe by 2030.\*
- Buildings account for about 36% of GHG emissions, 30-35 million buildings by 2030 (G-rated buildings, equivalent to 15% of existing buildings) will be subject to renovation.\*\*
- Improving the energy performance of buildings is essential, and the market for highly insulating glass is expanding.



\* Renovation Wave Strategy and Green Deal by the European Commission \*\*Energy Performance of Buildings Directive by the European Commission \*\*\*Red text indicates targets for improvement in the currently proposed amendments.

## **Reference: Growing Demand for Products with Small Carbon Footprints**





- The trend toward green buildings has boosted the need for building materials with a small carbon footprint, and demand for AGC's high-value-added low carbon glass\* is growing.
- Low carbon glass production started in France following production in Belgium.



Demand for high value-added automotive glass will rise along with the expansion of electric vehicle / fuel-cell vehicle market toward a net-zero carbon society.

High value-added products associated with expansion of electric vehicle / fuel-cell vehicle market (e.g.)



#### **Proportunities**

#### **Expansion of Next-Generation Coolants and Solvents Market**



## **Products that Reduce Environmental Impact (Summary)**

**Proportunities** 

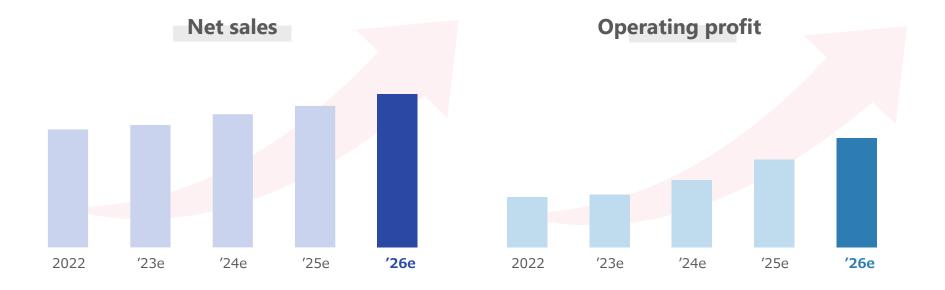


- We promote product development and other measures with the aim of reducing environmental impact throughout the product lifecycle.
- Aiming for growth by balancing social and economic value.

Glass	Electronics	Chemicals	Ceramics
<ul> <li>Float flat glass (products using recycled raw materials, Thinned glass)</li> <li>Low-E double glazing glass</li> <li>Coating glass</li> <li>Photovoltaics-embedded glass</li> <li>Thinned glass(chemically strengthened glass)</li> <li>Automotive glass etc.</li> </ul>	<ul> <li>Display glass (products using recycled raw materials)</li> <li>Float cover glass for PV module</li> <li>Optical Materials</li> <li>Materials for high-speed communication</li> <li>High power LED glass ceramics substrate</li> <li>etc.</li> </ul>	<ul> <li>Environmentally friendly refrigerant and solvents</li> <li>Materials for fuel cells</li> <li>Fluoropolymer</li> <li>Fluoropolymer resin for coatings</li> <li>Fluoropolymer resin for solar cell etc.</li> </ul>	<ul> <li>Refractory (products using recycled raw materials)</li> <li>High thermal insulation ceramic wall for furnace</li> <li>Refractory/engineering for biomass power boilers</li> <li>etc.</li> </ul>

# **Products Contributing to the Environment and Energy Field**—Net Sales and Operating Income

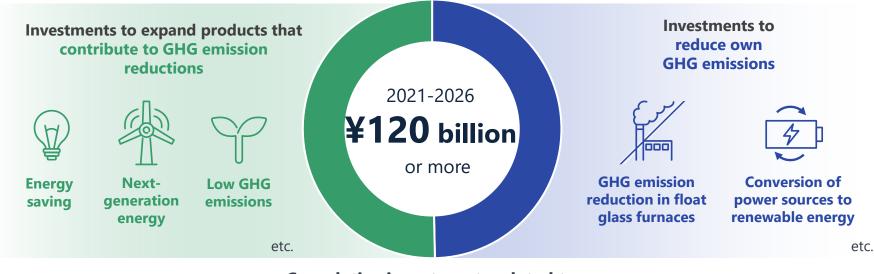
- Expected to account for approx.11% of net sales\* and approx.13% of operating profit\* in 2023.
- Seize opportunities for market expansion and achieve business growth.



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### **Future Investment Plans for Overall Addressing Climate Change**





Cumulative investments related to address climate change (plan)

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#### \* Science Based Target. Global climate change initiative.

## External Evaluation: <u>CDP's A list for Climate Change/Acquire SBT certification</u>

- CDP 2022 A list for climate change for its cutting-edge initiatives and proactive <sup><SBT certification></sup>
- SBT\* certification acquired in December 2022

<Rating of Climate Change by CDP>

DISCLOSURE INSIGHT ACTION

**A LIST** 

2022

**CI IMATE** 



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# **Toward the Realization of Vision 2030**

- Business Portfolio Transformation
- Promotion of Sustainability Management
  - Environment
  - Social
    - "AGC People: the driver of our growth!"
    - •Human Rights in the Supply Chain

## "AGC People: the driver of our growth!"

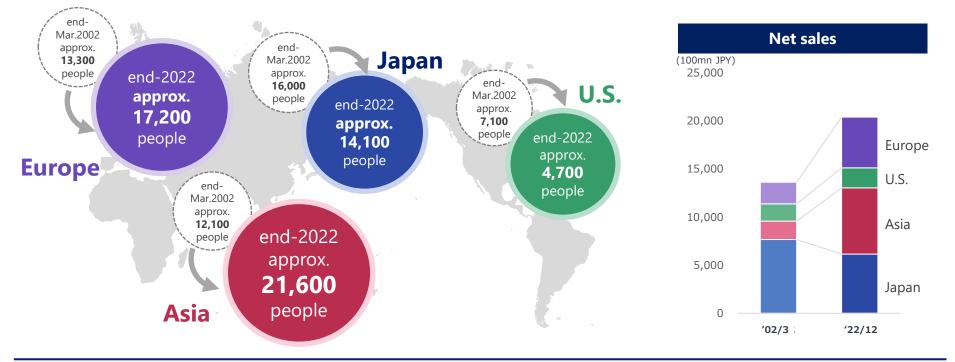
We aim to enable each and every employee to reach their full potential, creating an organization that is stronger than the sum of its parts, and achieving our business strategies and organizational targets while delivering corporate and individual growth.



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## A Global Team of Diverse Human Resources

- Diversification of human resources compared to the end of March 2002, before the introduction of the in-house company on the global basis.
- Deployment of diverse human resources in each region in accordance with the business portfolio strategy



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#### Reference: Brazil Site Established by the Best of Japan, Europe and the U.S.

The project to launch AGC Vidros do Brazil, AGC's first full-scale entry into South America, brought together expertise engineers from 13 countries, including Italy, France, the Czech Republic, Belgium, and Japan, as One Team to make it a success.



## **Global Site Expansion Capabilities**



Expanding Life Science business globally by leveraging know-how accumulated through proactive overseas expansion since the Company's founding.

#### Milestones in global expansion

#### Expansion to over 30 countries and regions

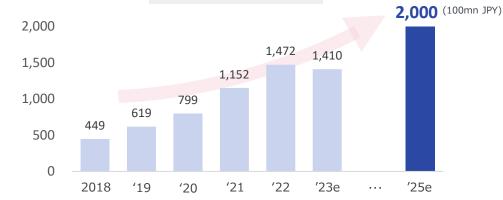
1956	India	Glass manufacturing company established
1964	Thailand	Entry into the sheet glass market
1972	Indonesia	Glass business started
1981	Belgium	full-scale entry into European flat glass market
1985	North America	Full-scale entry into automotive glass business
1992	China	Rollout of flat glass business
2000	Taiwan	Start of production of LCD glass substrates
2003	South Korea	Start of production of PDP glass
2004	Hungary	Start of automobile glass business
2012	Germany	Glass business alliance
2013	Brazil	Entered glass market
2014	Vietnam	Rollout of chemicals business
2016	Mexico	Rollout of automobile glass business
2019	Morocco	Rollout of automobile glass business

#### Global expansion of Life Science business



Started global operations in 2016 and now has 10 sites in 6 countries (Germany, Denmark, United States, Italy, Spain)

#### Life Science sales\*



\*Life science sales as a strategic business

#### **Reference:**

## Life Science Business Technology Transfer Project



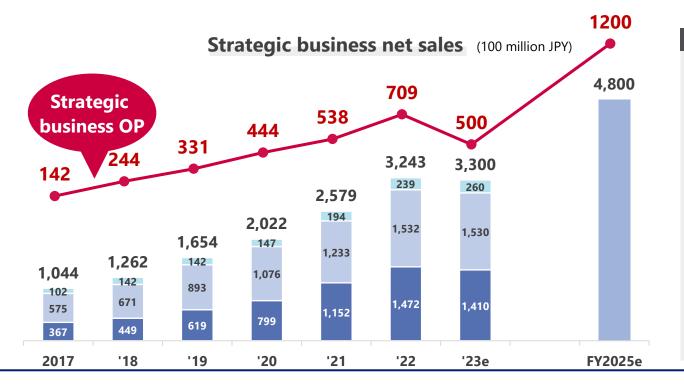
- The know-how accumulated through many years of experience in the mammalian cell business at the Copenhagen site will be deployed at the Chiba site through active exchange of human resources and technology.
- Further business growth based on the strength of a structure that can provide high-quality services at any location under integrated global management.



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## Reference : Growth of Strategic Businesses





#### Main products & businesses

#### Mobility

- Cover glass for car-mounted displays
- New materials for mobility, including 5G communications

#### Electronics

- Semiconductor-related products
- Optoelectronics materials
- Next-generation high-speed communication related products
- Fluorinated products for electronics

#### Life Science

 Small Molecule Pharmaceuticals and Agrochemicals CDMO

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- Biopharmaceutical CDMO
- Other life science products





# **Toward the Realization of Vision 2030**

- Business Portfolio Transformation
- Promotion of Sustainability Management
  - Environment
  - Social

"AGC People: the driver of our growth!"

Human Rights in the Supply Chain

- Governance

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## Initiatives Related to Human Rights Due Diligence in the Supply Chain

- The AGC Group conducts procurement activities in accordance with the AGC Group Purchasing Policy, which aims for responsible mineral procurement and a socially and environmentally responsible supply chain
- Questionnaire on compliance with the AGC Group Purchasing Policy launched in 2020
- Aiming to improve sustainability throughout the supply chain by gradually expanding the scope of the questionnaire

	S	cope of questic	onnaire	
	Major AGC parent suppliers	Top global suppliers	High risk mineral suppliers	Major suppliers at sites of each Company
'20-'21	$\checkmark$	$\checkmark$		
'22-'23	~	$\checkmark$	~	
'23-Plan	~	~	~	<b>v</b>
		(	Scope of the o will be expand	uestionnaire led over time

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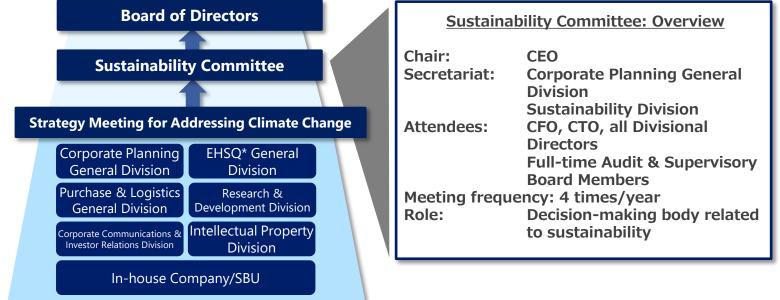


## **Toward the Realization of Vision 2030**

- Business Portfolio Transformation
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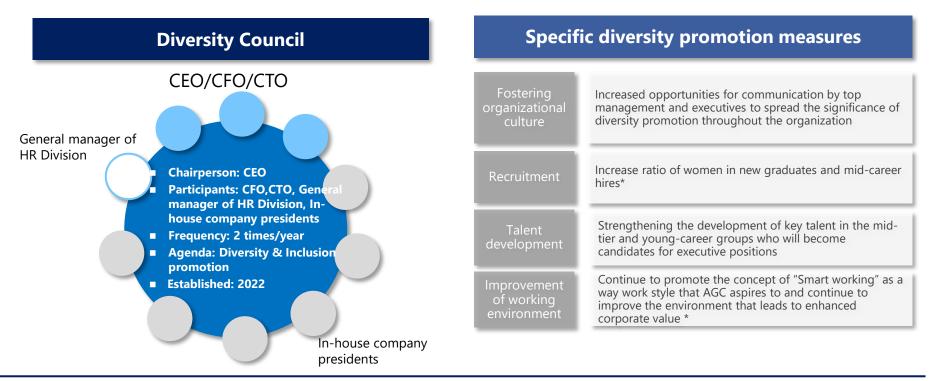
#### **AGC's Sustainability Management Governance Structure**

- The Sustainability Committee is positioned on the same footing as the Management Committee. Further, under the supervision of the Board of Directors, the Sustainability Committee is responsible for deciding and monitoring the execution of initiatives related to sustainability, including environmental activities.
- We hold Strategy <u>Meeting to address climate change in the global and cross-divisional scale.</u>



### **Diversity Council**

The Diversity Council was established in 2022 to build an environment where diverse people can make the most of their individual abilities, and accelerate diversity & inclusion promotion measures.



#### **AGC Group's Brand Statement**

Never take the easy way out, but confront difficulties Trust is the best way to inspire people Strive to develop technologies that will change the world A sense of mission leads us to advance

For more than a century, AGC has been guided by these founding spirits. Our unique materials, solutions and reliable partnerships have facilitated leading innovations across diverse industries and markets.

Today, by working with others to combine knowledge and advanced technology, we help make ever greater achievements possible, and bring bolder ideas to life

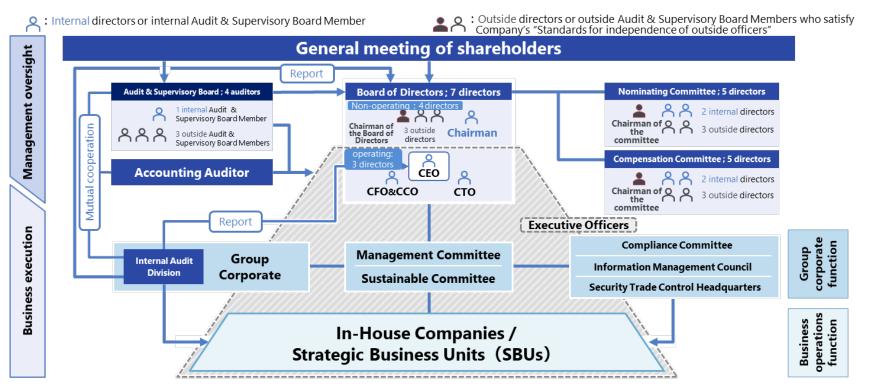
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## Appendix

## **AGC's Corporate Governance Structure**

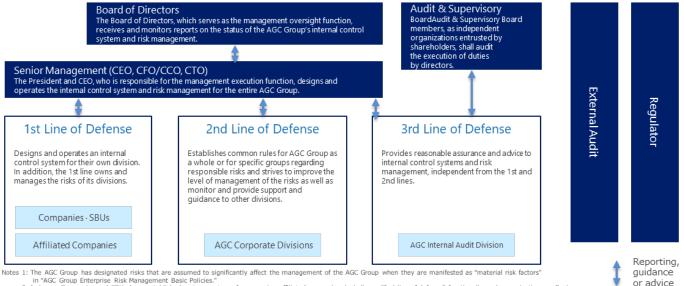
- Your Dreams, Our Challen
- Under the supervision of the Board of Directors, the Sustainability Committee formulates and manages the progress of the Group's strategy, including addressing climate change issues and developing non-financial indicators related to ESG.



#### **Risk Management Structure**

In accordance with the AGC Group Enterprise Risk Management Basic Policies, risk management is conducted through the identification of risks that could hinder the achievement of the Group's management targets, the implementation of management aimed at mitigating the materialization of such risks, and the implementation of countermeasures when such risks materialize.

#### AGC Group Three Lines of Defense Model



2: In-house Companies and SBUs have established various systems for managing affiliated companies, including a "2nd line of defense" function (in such organizations as Business Planning & Administration Office, CSR Office) for them. The AGC Corporate Divisions provide support and guidance to affiliated companies in cooperation with these organizations

### Social Value to be Created by AGC

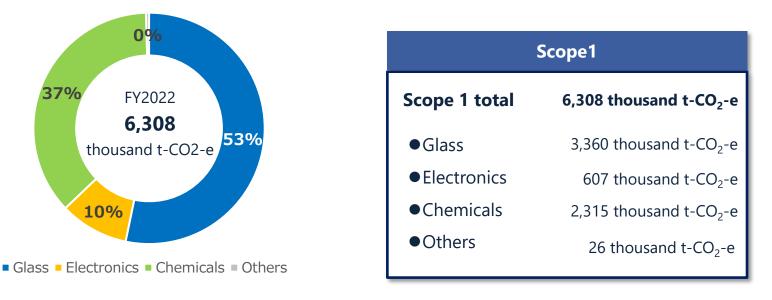
AGC creates the following five social values through its business activities.



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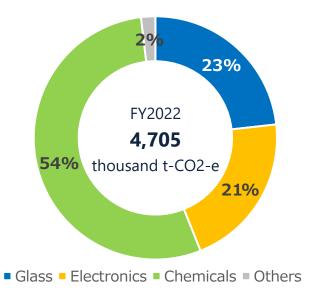
## Scope 1 Breakdown by Segment

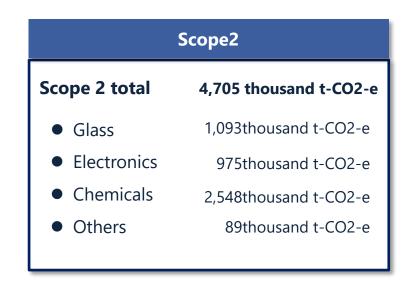
- Float glass melting furnaces in the Glass and Electronics segments account for the majority of Scope 1 GHG emissions.
- The main source of GHG emissions in the Chemicals segment is on-site power generation facilities.



### **Scope 2 Breakdown by segment**

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- The main GHG emission source of Scope 2 is the chlor-alkali electrolysis facilities of the Chemicals segment and processing facilities in the Glass & Electronics segments.





#### Scope 3 Breakdown



GHG emissions from the purchased goods and services, processing, use, and end-of-life treatment of sold products account for 60% of the total.



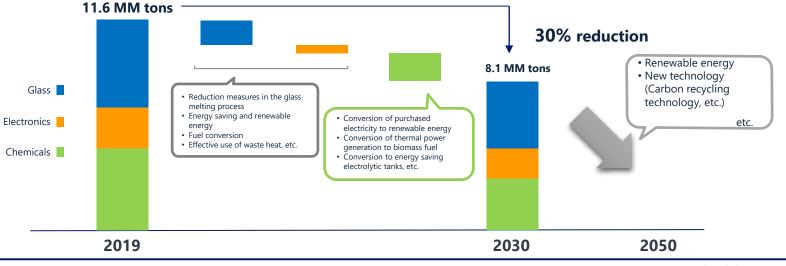
Purchased goods and services (Category 1)

Processing, use, and end-of-life treatment of sold products ( Category 10-12)

Others Logistics/distribution etc.

### **GHG Emission Reduction Roadmap (Scope 1+2)**

AGC plans to achieve its FY2030 milestone through technological innovations in the glass melting process, the major source of its emissions, as well as by converting its chlor-alkali operations to renewable energy sources for electricity and using biomass fuels in its own thermal power generation.

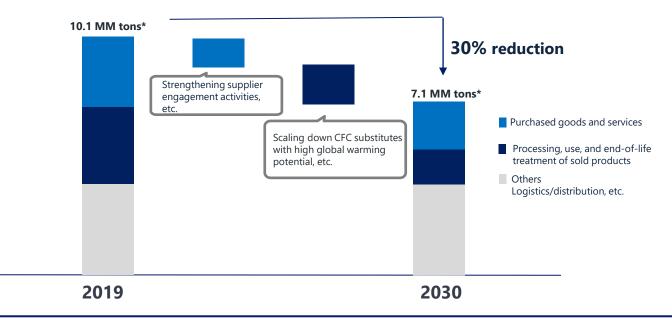


#### **<u>GHG Emission Reduction Roadmap (Scope 1+2)</u>**

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### GHG Emission Reduction Roadmap (Scope 3)

 AGC plans to achieve its targets by strengthening supplier engagement activities and scaling down the chlorofluorocarbon(CFC) products with high global warming potential.

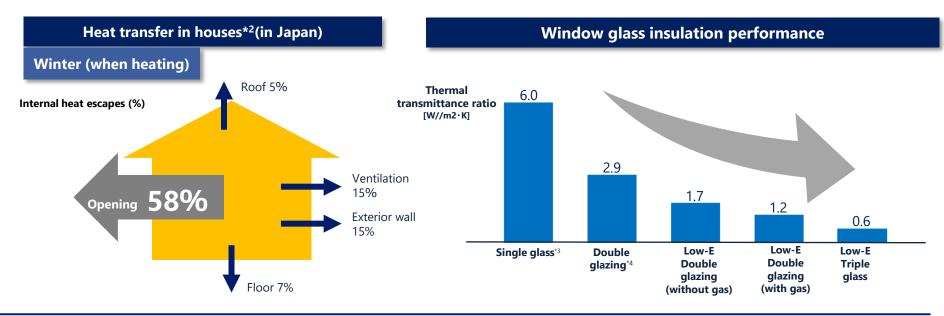


#### GHG Emission Reduction Roadmap (Scope 3)

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#### Reference: GHG Reduction Effect of High-performance Window Glass

- Approximately 60% of heat transfer (when heating) in houses is attributed to openings.
- State-of-the-art Low-E Triple glass reduces heat transfer by approximately 90%\*<sup>1</sup> compared to single glass and is attracting attention as a product that contributes to the environment with its excellent heat insulation effect.



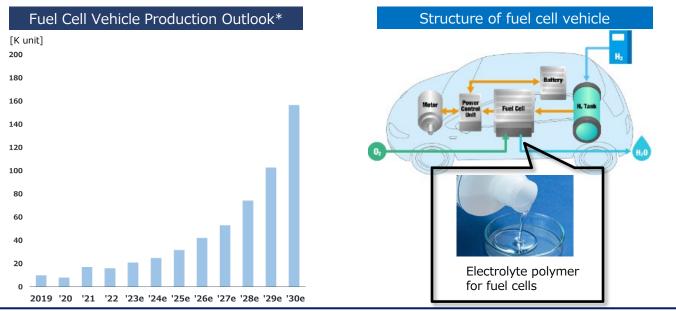
\*1 Comparison of thermal transmission rate between 3mm float glass and Low-E double glazing glass

\*2 Based on example calculations for a house with insulation performance at the 1999 energy conservation standard level by Japan Construction Materials & Housing Equipment Industries Federation \*3 3mm float glass \*4 transparent double glazing with a 12mm hollow layer ©AGC Inc.

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#### **Initiatives in the Chemicals Business: Contributing to the Realization of a Hydrogen Society**

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- Demand growth in Electrolyte polymer for fuel cells will accelerate together with the increased use of fuel cell vehicles and technological advancement toward the realization of a hydrogen society.
- Overwhelming No.1 position by realizing both high power generation and high durability



# **Create Social Values through Products, Technologies, and Company Activities**

Business Social values	Glass	Electronics	Chemicals	Ceramics
Contribution to the realization of a sustainable global environment	<ul> <li>Float flat glass (products using recycled raw materials, Thinned glass)</li> <li>Low-E double glazing glass</li> <li>Coating glass</li> <li>Photovoltaics-embedded glass</li> <li>Thinned glass(chemically strengthened glass)</li> <li>Automotive glass etc.</li> </ul>	<ul> <li>Display glass (products using recycled raw materials)</li> <li>Float cover glass for PV module</li> <li>Optical Materials</li> <li>Materials for high-speed communication</li> <li>High power LED glass ceramics substrate etc.</li> </ul>	<ul> <li>Environmentally friendly refrigerant and solvents</li> <li>Materials for fuel cells</li> <li>Fluoropolymer</li> <li>Fluoropolymer resin for coatings</li> <li>Fluoropolymer resin for solar cell etc.</li> </ul>	- Refractory (products using recycled raw materials) - High thermal insulation ceramic wall for furnace - Refractory/engineering for biomass power boilers etc.
Contribution to the realization of safe and comfortable urban infrastructures	<ul> <li>Low-E double glazing glass</li> <li>Disaster-resistant/security glass</li> <li>Antennas installed in construction windows</li> <li>Automotive glass</li> <li>Cover glass for car-mounted displays</li> <li>Sound insulation glass</li> <li>Light control glass</li> <li>Integrated glass antenna for cars</li> <li>HUD components etc.</li> </ul>	<ul> <li>Display glass</li> <li>Materials for onboard sensing/radar</li> <li>Semiconductor processes and materials</li> <li>Materials for high-speed communication</li> <li>Glass substrates for AR/MR etc.</li> </ul>	- Polyvinyl chloride - Caustic soda - Sodium hypochlorite - Sodium bicarbonate etc.	<ul> <li>Refractory/engineering for industrial furnace</li> <li>Refractory/engineering for waste incinerator</li> <li>etc.</li> </ul>
Contribution to the realization of safe and healthy lives	- Low-E double glazing glass - UV cut glass etc.	<ul> <li>Display glass for medical monitors</li> <li>Materials for high-speed communication</li> <li>Laboratory glass ware</li> <li>Tissue culture products</li> <li>etc.</li> </ul>	<ul> <li>Pharmaceutical active and intermediates ingredient</li> <li>Agrochemical active and intermediates ingredients</li> <li>Green house film</li> <li>High-function membrane for water treatment</li> <li>Sodium bicarbonate (infusion for dialysis) etc.</li> </ul>	



Material — opportunities — - A	GC Group's materials and solutions-	Social value		
Addressing climate change Effective use of resources	<ul> <li>Architectural glass</li> <li>Green refrigerant</li> <li>automotive infrared cut glass</li> <li>refractories for biomass boiler, etc.</li> <li>Fuel cell materials</li> <li>products for recycled raw materials (glass, refractories, etc.)</li> </ul>	7       Affeeduate and close the model         7       Affeeduate and close the model         12       Instruction content         13       Content         COO       13         COO       13		
Developing social infrastructure Achieving a safe and comfortable mobility Building an info- intensive and IoT society	<ul> <li>Architectural glass = caustic soda = PVC</li> <li>sodium hypochlorite = sodium bicarbonate, etc.</li> <li>Automotive glass antennae</li> <li>components for automotive sensing radar</li> <li>HUD components, etc.</li> <li>Antenna for building windows = Display glass</li> <li>materials for semiconductor production</li> <li>high-speed communication parts, etc.</li> </ul>	3 GOD HALIN AND WELL-ENDR		
Addressing food crises Facilitating better health and longevity	<ul> <li>Agrochemical active ingredients/intermediates</li> <li>film for agricultural green houses</li> <li>Pharmaceuticals active ingredients/intermediates</li> <li>high-speed communication parts</li> <li>high-performance membrane for water treatment</li> </ul>	Realization of safe and healthy lifestyles		

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Contributing to the creation of fair and safe workplaces

8 DECENT WORK AND ECONOMIC GROWTH

3 GOOD HEALTH AND WELL-BEING

\_/w/♥



Considering relationships with local communities and the environment

**Sustainability:** 

 Increase employee engagement
 prevention of serious disaster / accidents requiring a leave, etc.



### **Continuous evolution of the corporate culture**

- Encouraging challenges and fostering an open corporate culture is one of management's top priorities, and management strongly committed to the activities.
- CEO visits to overseas sites were resumed in 2022 and face-to-face communication opportunities were expanded.



# Continuous evolution of the corporate culture

### **Greater Diversity/Human Resources Development**

Establish and improve the personnel system for greater diversity HR development

		2020	
Directors/ Officers	<ul> <li>2002-</li> <li>Executive officer with foreign nationality star (9% as of January 2022)</li> </ul>	<ul> <li>Female outside director appointed</li> <li>2020-</li> </ul>	<ul> <li>-2030</li> <li>Ratio of female executives 30% (18% at the end of 2021)</li> <li>Ratio of female executive officers 20% (3% a the end of 2021)</li> <li>xecutive officer appointed</li> </ul>
HR development/ utilization	<ul> <li>2003-</li> <li>"Global management talent development program" started</li> <li>2005-</li> <li>Global job grade system</li> <li>2010-</li> <li>Skill mapping</li> </ul>	2019- • Data scientis 2011- • CNA activities 2011- • Formulating recruitment policy* -Ratio of new female graduates for career-track positions -Increased foreign nationals	<ul> <li>t development program started</li> <li>-2030</li> <li>Ratio of female management positions approx. 8%*         <ul> <li>(Approx. 4% at the end of 2021)</li> </ul> </li> </ul>
HR Programs*	<ul> <li>1989-</li> <li>Flexible work hours (with no core time)</li> <li>2003-</li> </ul>	<ul> <li>2011-</li> <li>Registration of reemployment re</li> <li>2012-</li> <li>Teleworking to support childca (No reason required from 2017)</li> </ul>	are and nursing-care
	<ul> <li>Childcare leave program (no gender restriction)</li> </ul>	2017-	

• Spouse transfer leave program

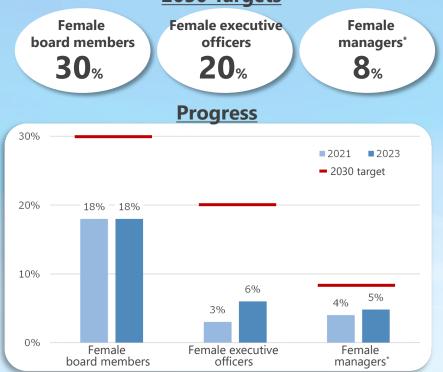
• Set the Secretariat for women's activities

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## **Diversity : Promotion of diversity & inclusion**

In particular, in gender-related issues, which have become a social challenge in Japan, we have set targets and will steadily promote for the advancement of women.



#### 2030 Targets

#### Examples of measures<sup>\*</sup>

• Raised the targets for the proportion of women in recruitment in 2022.

	<before></before>		<today></today>
New graduates	20%	$\rightarrow$	30%
Mid-career	10%	$\rightarrow$	15%

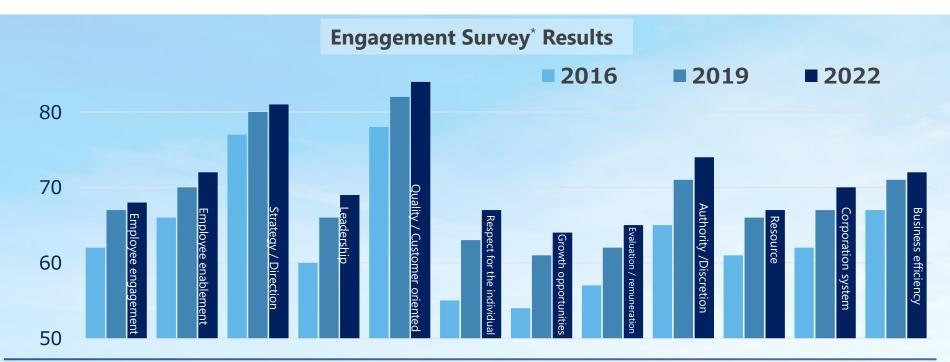
- Diversity-related training and seminars, including unconscious bias training.
- Implementation of human development programs based on individual training plans.
- Executive mentor program for female general managers
- Communication with female executive officers of other companies
- Female leader development program for candidate personnel

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### **Employee Engagement Survey**



- Engagement scores improved across all categories in 2022 following the 2019 Engagement Survey.
- Pulse survey will begin in 2023 to provide timely information on employee engagement status.
- Aim to achieve an engagement score equal to the average of global high-performing companies by 2030.



\*Engagement survey: all Group employees, 24 languages, 43 countries/regions (43,000 respondents in 2022, 86% response rate)

# END

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